ORDER

The Delhi Medical Council examined a complaint of Shri Ajay Chawla, alleging professional misconduct on the part of the respondent in failing to provide the medical records pertaining to the treatment administered to the complainant’s wife at Deepak Nursing Home. The Delhi Medical Council perused the complaint, reply of Dr. Meena Harisinghani and other documents on record. The following heard in person:

- Shri Ajay Chawla
- Dr. Meena Harisinghani

Briefly stated the facts of the case as per the complaint are that the complainant’s wife was treated at the respondent Nursing Home, H-7, Jagatpuri, Parwana Road, Delhi on two occasions i.e. from 25.2.2004 to 27.2.2004 and from 21.5.2004 to 22.5.2004. The complainant vide his letter dated 10th August, 2004 requested the respondent for the medical records pertaining to his wife treatment for the period 21.5.2004 to 22.5.2004 and through his letter dated 20th August, 2004 for the period 25.2.2004 to 27.2.2004. The respondent in her reply admitted to furnish the copies of the medical records of the complainant’s wife for the period of treatment referred hereinabove, to the complainant, in proceedings before a Consumer Court where both the parities are in a dispute.

Contd/-
It appears that the respondent did not oblige the complainant by acceding to his request for medical records when the same was made by the complainant vide his letter dated 10th August, 2004 and 20th August, 2004. It was incumbent upon the respondent to supply the copy of the medical records within 72 hours of the request being made as mandated under clause 1.3.2 of the Indian Medical Council (Professional Conduct, Etiquette and Ethics) Regulations, 2002. In view of the above, Dr. Meena Harisinghani is advised to follow in future norms / guidelines laid down under the Code of Ethics as part of good medical practice.

Complaint stands disposed.

By the order of and in the name of Delhi Medical Council

(Signed)
(Dr. S.K. Khatttri)
Secretary

Copy to:

1) Shri Ajay Chawla, D-4, Krishna Nagar, Delhi – 110 051

2) Dr. Meena Harisinghani, Deepak Nursing Home, H-7, Jagatpuri, Parwana Road, Jitar Nagar, Delhi – 110 051

(Signed)
(Dr. S.K. Khatttri)
Secretary