



Delhi Medical Council

368, 3rd Floor, Pathology Block,
Maulana Azad Medical College,
Bahadur Shah Zafar Marg,
New Delhi- 110002

DMC/DC/F.14/Comp. 446/2/2008/46792

11th April, 2008

Medical Superintendent (Nursing Home)
Directorate of Health Services
Govt. of NCT of Delhi
Swasthya Sewa Nideshalay Bhawan
F-17, Karkardooma
New Delhi – 110032

**Subject : Complaint of Ms. Sunita Rani against Jaipur Golden Heart Institute, 2,
Institutional Area, Sector-3, Rohini, Delhi**

Sir,

With reference to your letter No. F.23(267)/MSNH-I/DHS/HQ/29475 dated 25.10.2007 on the subject noted above, it is informed that the Delhi Medical Council on perusal of the complaint, reply of Dr. D.K. Baluja, Medical Superintendent, Jaipur Golden Hospital and medical records of Jaipur Golden Hospital, as provided by Directorate of Health Services, has observed that prima facie no case of medical negligence is made out against the doctors of Jaipur Golden Hospital in the treatment administered to Ms. Sunita Rani. It has been further observed that the complaint appears to be an off-shoot of the dispute between the Hospital and complainant over the issue of monetary consideration for medical services rendered by the Hospital vis-à-vis free category / credit basis. This issue falls within the purview of Directorate of Health Services. You are, therefore, requested to examine the complaint relating to responsibilities of hospitals in providing care to patients and those relating to facilities available under Directorate of Health Services clinical scheme.

Yours faithfully,

(Dr. Girish Tyagi)
Secretary